



PARENT PARTNERSHIP

Approved by: SMT

Approved date: September 2021

Review date: September 2022

Accessibility: Available on the school website and paper copy on request

Scope: Ashbridge School, Ashbridge Nursery,
Ashbridge on Ribble, Ashbridge Nursery at Maxy Farm,
The Fledglings

Partnership with Parents / Families – POLICY and PROCEDURES

We believe that for a child to succeed and be happy at nursery and school it is the responsibility of parents, carers and all our team. We actively seek to establish quality relationships with families so that we work in partnership for the benefit of each child and we welcome and value parents/carers opinions and feedback regarding the service and education we provide. By demonstrating our commitment and partnership we ensure that a child's education, early years and primary school experience is successful and rewarding for all concerned.

At Ashbridge we:

- provide an open and welcoming environment
 - nursery and school is open from 7.00am to 6.00pm, daily Monday to Friday for 52 weeks per year.
 - An Open Door policy welcomes parents/carers to visit at any time.

- are available and accessible to parents and carers
 - Key people meet with parents/carers each day and the Senior Leadership Team are provided to parents on a contact card
 - Systems operate for consultation meeting appointments to be made regularly throughout the year

- provide detailed and clear information on practices, policies and procedures and curriculum.
 - Brochures issued to prospective parents and a Welcome Pack is issued on or before enrolment providing detailed information.
 - Key policies can be viewed on our website, as can further information on both the Early Years and school curriculum.
 - Regular newsletters, Early Year Bulletins and safeguarding updates are sent out to families.

- invite comment, feedback and suggestions.
 - We welcome feedback through conversation, completion of questionnaires, surveys and at regular meetings throughout the year.

- operate a clear formal complaints policy and procedure.
 - A comprehensive Complaints Policy and Procedure is available on the website. This details the stages and timelines set for any complaints.

- provide regular information on a child's progress and development.
 - ParentZone in nursery provides regular daily updates for parents/carers.
 - Learning Journeys (EYFS) are shared with and are accessible to parents/carers.
 - A statutory two year old progress report is completed and a meeting held for discussion.
 - Written reports are issued in pre school and school with request for written feedback.
 - Consultation evenings are held twice a year for all children.

- provide a comprehensive website, Facebook page, Twitter accounts and Instagram account along with regular newsletters.
 - *Ashbridge Weekly- our weekly Newsletter* is issued in school each Friday to all families and by email to all school and nursery parents. Other publications may also be sent to nursery families.
 - Informative notice boards are in entrance areas.

- operate a clear set of home/ school/nursery principles.
 - Home/School and Home/Nursery principles and terms and conditions on enrolment forms make expectations clear.

- gather information to support our work with a child.
 - All about Me and Child Profile forms are completed by families on enrolment and these are updated regularly.
 - We work cooperatively with external agencies as appropriate.

- hold events to forge links and relationships.
 - Open Days, Christmas and Summer Fairs, concerts, parent assemblies, grandparent craft and tea parties etc are held to build links and relationships. Ashbridge Families is our PTA and organises several events to raise funds throughout the year. All parents are welcome to join.